

# Cisco WebEx Connect

Cisco WebEx™ Connect, offered by InterCall, integrates key collaboration capabilities—presence, enterprise-grade instant messaging, audio and video conferencing, Cisco IP telephony and more—on a single platform.



## For more information:

In the U.S.:  
800.374.2441  
[www.intercall.com](http://www.intercall.com)  
[info@intercall.com](mailto:info@intercall.com)

In Canada:  
877.333.2666  
[www.intercall.ca](http://www.intercall.ca)

## With WebEx Connect, you can:

- + Instantly connect and collaborate with remote colleagues across locations and time zones.
- + Improve productivity with unified collaboration and web conferencing—available from a single console.
- + See who's online and available with instant presence notification.
- + Quickly share ideas and make informed decisions on the spot.
- + Minimize IT investment with an affordable hosted solution that works with your internal systems.

## Collaborate securely with colleagues—inside or outside your organization.

Find, connect and collaborate with colleagues while minimizing overhead support and maintenance costs with WebEx Connect. Locate business contacts instantly using online presence. Communicate in real-time through the best channel—including IM, audio, VoIP, video or integrated web conferencing. WebEx Connect brings together the most effective communication and collaboration solutions.

## FACILITATE FASTER DECISION MAKING.

Instantly see which colleagues, partners or customers are in a meeting, on the phone or available.

## CHOOSE FROM A VARIETY OF SECURE MEETING SOLUTIONS.

Collaborate securely—even with colleagues outside your organization. WebEx Connect IM uses the widely accepted XMPP Internet and presence IM standard to support communication with networks outside your organization. Use free Internet voice conferencing, or a video chat session, or escalate to an audio conference or WebEx® meeting to include multiple participants. Take advantage of investments in Cisco® Unified Communications by adding telephony capabilities to WebEx Connect. Place, receive and manage phone calls through your computer or Cisco IP phone.

## COLLABORATE SECURELY.

Ensure communication privacy with user authentication and 128-bit SSL encryption. Control usage for individuals, groups or your entire enterprise using robust policy management tools. Keep conversations and intellectual property confidential.



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## **AVOID ADDED INFRASTRUCTURE WITH A HOSTED SOLUTION.**

All WebEx applications are delivered on demand through the Cisco Collaboration Cloud. There's no up-front investment, maintenance or upgrade costs. Just a predictable monthly subscription. So it's easy to implement, and easy to scale as your needs change.

## **Streamline communications using these powerful features:**

### **PRESENCE**

See which colleagues are online and available—or whether they're in a meeting, on an audio conference, on their Cisco IP Phone\* or using a custom notification. Choose which colleagues can see your presence information. You can also create custom presence notifications your contacts can see or set up a 'Do Not Disturb' presence.



Collaborate using the best method for your immediate needs. Meet over the phone, using integrated Cisco telephony capabilities, instant messaging, video conference or in an instant WebEx meeting session.

### **ENTERPRISE INSTANT MESSAGING**

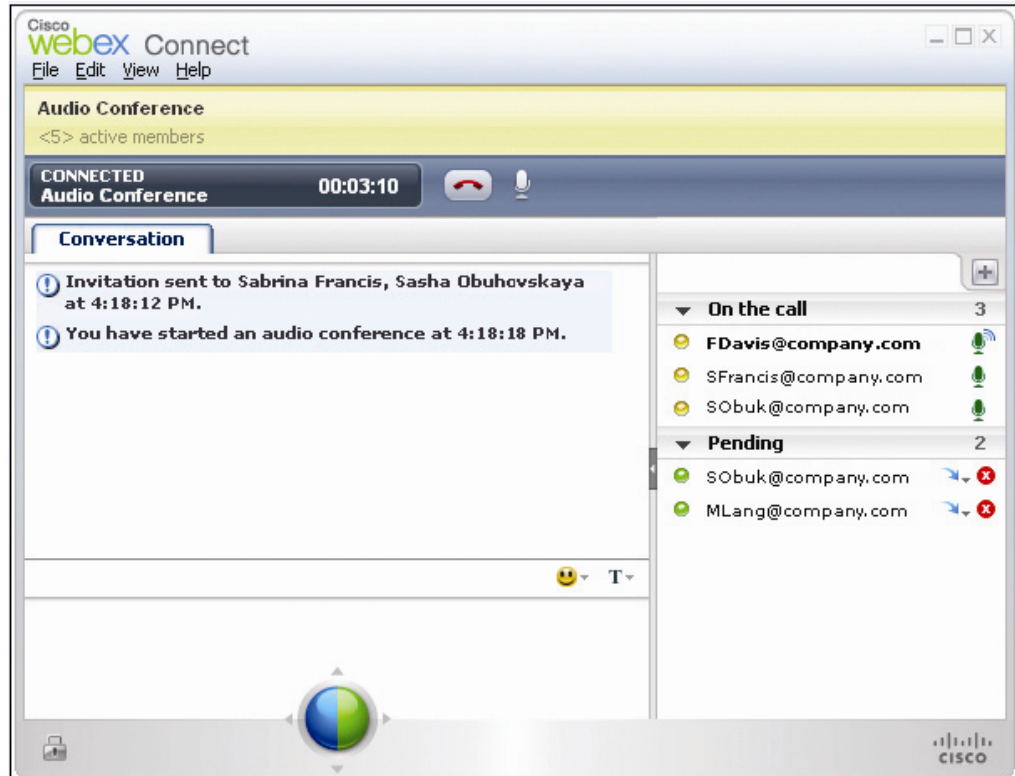
Chat securely with encrypted one-on-one or group IM. Add contacts directly from your corporate address book and extend your network of contacts to anyone using an XMPP-based client or AOL Instant Messenger (AIM). Manage contact lists with groups and give individual users the ability to maintain a local archive of IMs for later reference.

### **CISCO IP PHONE AND SOFT PHONE SUPPORT\***

Place and receive phone calls directly through WebEx Connect with in-call controls, including hold, transfer, disconnect and call history. You can also control Cisco IP desk phone usage through WebEx Connect. Click any of your contacts in WebEx Connect to launch a phone call without looking up phone numbers.

## VOICE AND VIDEO CONFERENCING

Take advantage of real-time video and audio by adding a microphone and a webcam. Click any number to place a call. Escalate any IM to an audio conference using WebEx audio, Cisco Unified MeetingPlace audio, Cisco Communications Manager audio or audio from third-party service providers.



Drive business decisions faster. See who's available to meet immediately, then click on that person's name to start an instant audio or video conference.

## DESKTOP SHARING

Escalate any chat session to show and tell. Show contacts your desktop and anything on it. Present slide decks, multimedia clips, web pages—whatever's on your screen.

## INTEGRATED WEB CONFERENCING

Take advantage of deep integration with WebEx meeting applications to quickly schedule and launch WebEx web conferences directly from the WebEx Connect client.

## MICROSOFT OUTLOOK ADDRESS BOOK AND CALENDAR INTEGRATION

Add contacts directly from Outlook. View, add and cancel appointments—including WebEx meetings—booked in your Outlook calendar.

## CENTRALIZED ADMINISTRATION

Add, update, deactivate or reactivate users and their profiles easily from a single console. Determine which users have access to specific features using organizational policies you control. Centralize provisioning and simplify management.



### **SERVER-SIDE IM LOGGING**

Keep logs of all instant messaging traffic throughout your organization and send those messages to your existing email archiving or to third-party archiving endpoints.

### **WORK FROM ANYWHERE**

Access WebEx Connect capabilities from any public Internet connection—whether you're in the office or on the road. There's no hardware for your IT department to set up and minimal administrative overhead.

For more information about Cisco WebEx Connect and InterCall's full suite of Cisco WebEx web conferencing services, visit us at [www.intercall.com](http://www.intercall.com).

*\*Requires Cisco Unified Communications Manager 6.1.3 and Cisco Unified Communications Integration plug-in for WebEx Connect.*