

Cisco WebEx Meeting Center

iPhone Application FAQs



For more information:

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With Cisco WebEx™ Meeting Center, provided by InterCall, now you can join calls from your Apple® iPhone.

Questions? We're here to help.

How do I join a meeting on the iPhone?

You can join a WebEx meeting from your iPhone if the email invitation you receive contains the **To join the meeting on iPhone** link.

- 1 Download the WebEx Meeting Center application from the Apple iTunes App Store.
- 2 To join the web portion of the meeting, return to your WebEx invitation and select the **To join the meeting on iPhone** link.
- 3 If your WebEx meeting uses InterCall Reservationless-Plus® audio conferencing, you will receive a call after after selecting the link.
- 4 Answer the call and you will automatically be placed in the audio conference.
- 5 At the iPhone Home screen, select the WebEx **Meet** icon to join the web portion of the meeting.

Is it free to attend a meeting on the iPhone?

Yes, there is no cost to download the WebEx Meeting Center application on the iPhone, or to attend any meetings you have been invited to join. Regular telephony/phone charges still apply. Please check with your carrier for more information.

How do I schedule a WebEx meeting from the iPhone?


You can attend a pre-scheduled meeting on the iPhone, but you can not schedule a meeting on the iPhone. Meetings must be scheduled on a computer on an iPhone compatible WebEx site.

I have a WebEx account. Is my WebEx site iPhone compatible?

The current release of WebEx, WBS27, is iPhone compatible. Certain restrictions may apply based on your company's policies and WebEx implementation.

Requires WebEx Meeting Center iPhone application version 1.2 or higher.



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Can I start a scheduled meeting from my iPhone?

Yes. If you have a WebEx account, you must enter your WebEx account information on the **Profile** page in the iPhone application. Then you can view and start meetings you've scheduled.

Can I present content from my iPhone?

You can view a presentation shared from another computer, but presenting from the iPhone is not supported. If you have a WebEx account and have scheduled a meeting, you can start your meeting from the iPhone and then assign presenter privileges to one of the attendees who joined on a computer.

What are the iPhone system requirements for WebEx Meeting Center on the iPhone?

- + iPhone OS 2.0 and above
- + Active cellular or WiFi connection (the application will not function in Flight Mode)

Is WebEx Meeting Center on the iPhone available globally?

Yes, this application works wherever iPhones are supported and 3G / WiFi networks are available. Besides English, WebEx Meeting Center on the iPhone is localized in French, Italian, German, Spanish, Portuguese, Japanese, Chinese, and Korean. For other iPhone language settings the application will appear in English.

Does the WebEx Meeting Center application for Apple iPhone also work on Apple iPod Touch?

Yes. An attendee can join the web portion of the meeting on an Apple iPod touch on WiFi, but will need to join the audio portion from a phone.

For more information, please contact your sales representative or visit www.intercall.com.